

## Car Parks

Please display your valid blue badge with serial number and expiry date clearly to obtain up to 4 hours free parking in the following Council owned car parks.

- Frodsham Street dedicated disabled parking area (CH1 3JJ)
- Hamilton Street dedicated disabled parking area (CH1 2BG)
- Any Council pay and display car parks with the exception of The Market Car Park.

If you wish to stay longer than four hours, please purchase a pay and display ticket for the additional time and display the ticket next to your disabled parking badge and clock. On-street parking for Blue Badge holders is also available on St Werbergh Street and Hamilton Street.

### For further information contact:

Tel: 0300 123 7024  
Email: [carparks@cheshirewestandchester.gov.uk](mailto:carparks@cheshirewestandchester.gov.uk)

## Community Toilet Scheme

Several city centre shops, bars and restaurants have signed up to the Community Toilet Scheme which allows members of the public to use their toilet facilities. Look out for the Community Toilet Scheme logo in shop windows.



### For further information please go to:

[www.cheshirewestandchester.gov.uk](http://www.cheshirewestandchester.gov.uk)

## Public Toilets

A unisex wheelchair-accessible toilet facility can be found at each of the following Council-owned public conveniences. Toilets are operated using RADAR key. In addition, there are accessible toilet facilities located within The Mall shopping precinct.

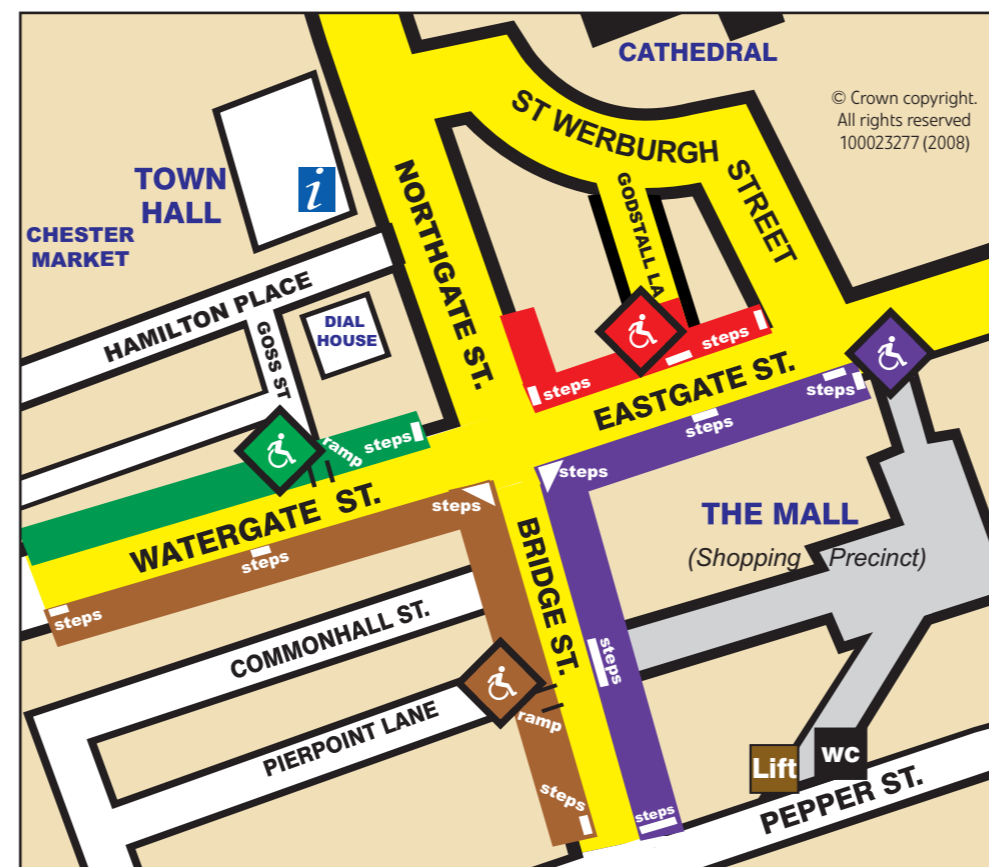
Location	Summer (Easter-September)	Winter (October-Easter)
Princess Street (Under the Market)	08.00 - 18.00	08.00 - 18.00
Frodsham Street	08.00 - 18.00	08.00 - 18.00
Union Street (Near Grosvenor Park)	11.00 - 17.10	CLOSED
The Groves (Near Suspension Bridge)	08.00 - 20.00	09.00 - 16.30
Little Roodee (on the coach/car park)	Times are seasonal	Times are seasonal
Foregate Street Universal 'Superloo'*	24 hour	24 hour
Princess Street Universal 'Superloo'*	24 hour	24 hour

\* Coin operated (20p) or RADAR key

## Access points to the Rows

The Rows are a feature unique to Chester, which comprise elevated walkways on the main shopping streets. All sections are accessible to wheelchair users. The location of these access points is shown on the map:

- ◆ **Bridge Street Row West and Watergate Row South**  
Ramp on Pierpoint Lane next to Yorkshire Bank.
- ◆ **Watergate Row North**  
Ramp between shops (Touches and Reiss)
- ◆ **Eastgate Row South and Bridge Street Row East**  
Level access through Grosvenor Shopping Mall
- ◆ **Eastgate Row North**  
Level access via Godstall Lane which is accessed from St Werburgh Street.

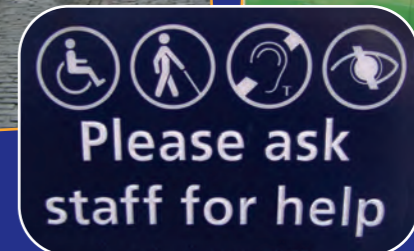


If you require this document in a different format such as large print, Braille, audio tape, CD or in another language, please contact:

**Marketing and Communications Unit**  
Cheshire West and Chester Council,  
County Hall, Chester CH1 1SF  
Tel: 0300 123 7031 Textphone: 01606 867 670  
e-mail: [accessible@cheshirewestandchester.gov.uk](mailto:accessible@cheshirewestandchester.gov.uk)

# Chester City Centre Access

## A Guide for Disabled People



**Shopmobility**



The DIAL House Shopmobility Service provides mobility scooters and wheelchairs to enable people with disabilities to access city centre shops and facilities. The service is available to registered users for a joining fee. Alternatively, low cost hire charges apply to non-registered users and visitors. Car parking available.

Open every day (except public/bank holidays)  
10.00am – 4.00pm.

**For more information contact:**  
Tel: (01244) 312626  
Email: shopmobility@dialhousechester.org.uk  
Address: DIAL House Chester Shopmobility Service  
Frodsham Street Car Park  
Frodsham Street, Chester CH1 3JH

**PlusBus**



A door-to-door minibus service for those who have mobility difficulties and cannot use public transport.

**To register, make a booking or for more information:**  
Tel: (0151) 357 4420  
(Monday to Friday 9.00am – 4.30pm)  
Email: transport.cheshire@ectgroup.co.uk

**Community Car Scheme**



The Chester District Community Car Scheme is for people who are without private transport or who do not have access to public transport. They will carry out any journeys, except those normally carried out by the Ambulance or Social Services.

**For further information please contact:**  
Tel: (01244) 354110  
Address: Car Scheme Co-ordinator  
Cheshire Community Action  
96 Lower Bridge Street, Chester CH1 1RU

**DIAL House**



DIAL House provides a free, confidential and independent advice service on issues such as disability rights, community care, education, health & leisure, mobility & transport, sports & leisure, and welfare benefits. Additionally, there is a Community Café providing home cooked food at reasonable prices.

**For further information please contact:**  
Tel: (01244) 345655  
Textphone: (01244) 315122  
Email: contactus@dialhousechester.org.uk  
Address: DIAL House Chester  
Hamilton Place, Chester CH1 2BH



KEY			
	CAR PARKS		PEDESTRIANISED STREETS
	COACH PARK		DISABLED PARKING
	TAXIS		TOILETS
	GROSVENOR MUSEUM		SUPERLOOS
	SHOPMOBILITY		BUS STATION

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