

Purple Hotel London

This hotel has 5 accessible rooms with level access showers and 4 with low level baths. N.B. All 9 rooms have an interconnecting door to an adjacent room for family/carer use. It has one designated disabled parking space (with ramped entrance into the hotel) that can be pre-booked in advance. If this is already reserved there is a dropping off point outside the front entrance of the hotel and an NCP car park close by.



There is level access through automatic doors into the main foyer and a low level section to the check in counter. Access around the ground floor is good including the lounge/coffee shop and bar. There is an accessible toilet situated on the ground floor that has wheelchair turning space and room to side transfer.

Room 58 is the largest accessible room and is situated on the ground floor. The other rooms are accessed via one of three lifts that are large enough for a standard wheelchair plus a carer (no wheelchair turning space). There is a service lift available that will accommodate larger electric wheelchairs. N.B. The corridors on the all the floors above the lower ground floor are wide.

The dining room is on the lower ground floor and has sufficient wheelchair access to tables. Some of the self service breakfast bar is

within wheelchair users reach but the cups and hot dishes are too high. However there is a member of staff on hand to assist. There is a designated accessible toilet on this level but it is very small therefore we recommend using the one on the ground floor.

Room 58 (where we stayed) is easily accessed from the main desk and the car park. It is extremely spacious and the quality of fittings and fixtures is of a very high standard. The layout of the room is in the form of a 'T' with the bed situated in the stem of the 'T' and the wardrobe, dressing table/desk and sofa across the top. The very large wet room is off to the left hand side just inside the door. This has a padded fold down seat and two fold down grab rails in the shower area. The shower controls can be reached from a seated position. There is plenty of room to right hand side transfer to the toilet and good access to the large basin. There are two fixed grab rails by the toilet one on the back wall on the right side and one on the left hand wall. The soap dispenser, shaver point and toilet roll are within a wheelchair users reach. There is an alarm pull cord by the shower and the toilet.



The coffee/tea making facilities and electric sockets and switches are also within reach and there is a low level rail in the wardrobe. The

long dressing table/ desk has a chair and space for a wheelchair user to use. The TV is also positioned on this opposite the bed but can be turned towards the sofa. The small mirror above the table is too high when seated but there is a full length mirror on the wall at one end. The hair dryer on/off button has to be held down during use but one with a normal button is available from reception. The sofa folds down to make a bed for family/carer use and there is also a pull out single bed under the double bed.



There is a large space at the side of the double bed to left hand transfer and if the single pull out bed is removed sufficient room and underneath clearance to manoeuvre a portable hoist. The bed can be turned around to allow right hand transfer with prior notice. The alarm pull cord is situated above the middle of the bed within reach. When the cord is pulled it can only be switched off in the room not at the main desk (which is manned 24 hours).

We also viewed one of the accessible rooms with baths and although smaller than room 58 it was still a good sized room with sufficient wheelchair access. It also offered side transfer to the toilet and left or

right hand transfer to the double bed. All facilities included were within easy reach of wheelchair users.

In case of fire there is a refuge area (with a 1 hour fire wall) situated by the lifts and an evac chair situated on the top floor. Other mobility aids including a portable hoist can be arranged (for an additional charge) with prior notice. The staff were extremely helpful and friendly. We do not normally comment on tariff but this was very competitive against normal London rates.